



FINANCIAL ASSISTANCE PROGRAM

Purpose: The Midwest Hemophilia Association's (MHA) Financial Assistance Program is part of the continuing efforts to improve the quality of life of individuals and families affected by bleeding disorders. This program provides funds to eligible individuals and families who need assistance with:

- Expenses incurred in the care, treatment, or prevention of a bleeding disorder. Items may include:
 - Medical equipment
- Basic living expense assistance for the following:
 - Rent
 - Utility bill (electric, gas, water, etc.)
 - Groceries
 - Fuel for automobile
 - Vehicle repair
 - Vehicle payment

Note: *This program is intended to help individuals and families who have exhausted all other sources of assistance and/or for whom no other funds are available.*

Eligibility: To be eligible for this program applicants must meet the following criteria:

- You must live within the geographical service area of MHA (Kansas and western Missouri) and/or be a current patient of the Kansas City Regional Hemophilia Treatment Center.
- You must be an individual diagnosed with a bleeding disorder and/or a parent/caregiver of a minor child who lives in your home and is diagnosed with a bleeding disorder.
- You must have requested assistance from TWO (2) other agencies before applying to MHA's program, provide contact information for those agencies, and the status of your requests.
- You must complete all sections of the application thoroughly and accurately. If a question does not apply, it should be marked "not applicable" or "N/A?".
- Because funds are limited, MHA reserves the right to take into consideration whether an applicant has been a "no show" as defined in its event registration and attendance policy.

Exceptions: *MHA employees and members of the MHA Board of Directors are **NOT** eligible for financial assistance.*



1471 W. South St., Suite F, Ozark, MO 65721

816-479-5900

www.midwesthemophilia.org

Improving the quality of life of those affected by bleeding disorders through advocacy, education, and support.

Administration: Financial assistance depends on the availability of funds and applicant eligibility. Funding is not guaranteed.

- Applicants should allow at least two weeks for MHA to process their request. Please do not inform a creditor of payment until application has been approved.
- Assistance is limited to a maximum of \$500 per household, once every two years. In the presence of special circumstances, the MHA Board of Directors will review exceptional requests.
- Disbursements will be made only to creditors identified in the application and that have been verified by MHA. **No payments will be made directly to applicants.**

Request Process: We strongly encourage applicants to coordinate their request with the social worker or nurse coordinator at their hemophilia treatment center or other healthcare provider treating bleeding disorders.

- Application forms are available by calling the MHA office at 816-479-5900, by emailing a request to info@midwesthemophilia.org, or by downloading the form at www.midwesthemophilia.org.
- Completed applications and a copy of the bill must be mailed to the MHA office: 1471 W. South St., Suite F, Ozark, MO 65721 OR emailed to: info@midwesthemophilia.org.
- Application forms should be filled out by the applicant. If this is not possible and it is necessary for another person to fill/complete the application on behalf of the applicant, an MHA representative will contact the applicant before the application will be processed.
- MHA staff will review applications for completeness, check references, and consider the date the funds are needed in order to determine urgency of the request.
- Incomplete applications will be returned to the applicant with an explanation of why it was returned and a description of the information still required.
- Complete applications will be sent to the Financial Assistance Committee for review.
- ***If the application is approved***, MHA staff will notify the applicant and payment will be issued to the creditor identified on the application.
- ***If the application is disapproved***, MHA staff will notify the applicant with an explanation.
- MHA staff will update its Financial Assistance Program records and add the applicant to the MHA database for future reference/communication.

Confidentiality:

- Applications and information pertaining to funding requests are considered confidential.
- Information from MHA's Financial Assistance Program applications may be compiled for statistical purposes, and for compliance with local, state, federal or affiliate organization requirements. However, any publication of this data will be in aggregate form only, and will not include names or any other information that could be used to identify individual applicants or recipients.
- No personal information will be used or disclosed for any purpose other than for which it was collected. At no time will personal information be shared with any individual, company, or organization outside of MHA.